



Jan 8/08

Attn: Mr Gerry MacNeil

Re: Upper Valley Hospital -Waterville

Dear Gerry,

As you know we are extremely proud of our new facility and the fact that it is considered the first Leeds hospital in Canada.

We are also pleased with the results from using Chandler's green line of Dustbane products that allow us to claim that we are the first hospital to clean with environmentally friendly products that are ECP approved.

Our staff feedback about the products has indicated that they are extremely happy. The staff has said "We love it ..it works" and hearing these comments has made my job much easier. From these and other positive comments about product quality, no fragrance, using less for better productivity and the comments on your training, have shown to us that we have made the correct choice for our sanitation products in our facility.

Thank you for the support.

Regards,

Donald Pelkey

Don Pelkey
Manager Environmental Service
River Valley Health