



Washroom Care

Training Guide



Washroom Care

The Basics

The washroom, more than any other area, is where people judge the cleanliness of your facility the most. Clean, fresh-smelling washrooms generate compliments and contribute to a positive customer experience, whereas dirty washrooms will have a negative impact on your business.

General Washroom Care Guidelines

When possible, the cleaner should have a cart that can be taken into the washroom stocked with all the supplies necessary to do the job. If the cleaner must continue to go in and out of the restroom in order to get supplies, important cleaning time is being taken away.

A pattern needs to be developed so nothing is forgotten. Following our procedures you can be efficient and effective with your washroom care.



Use and wear protective equipment or clothing required by the employer. The use of protective gloves and safety glasses is highly recommended.



Refer to product label and safety data sheet (SDS) before use. For complete product information, please consult www.dustbane.ca.



For quick and easy cleaning, consider **TRIPLE ACTION MULTI WIPES** to clean, degrease and disinfect hard surfaces such as door handles, counters, change tables, etc.

Tools/Equipment Checklist

- Washroom Cart
- Toilet Paper
- Paper Towel
- Hand Soap
- Microfibre Cloths
- Squeegee
- Toilet Bowl Brush
- Rubber Gloves
- Dust Mop
- Damp Mop
- Garbage Bags
- Wet Floor Sign
- Cleaning Products



Washroom Care

Daily Maintenance Procedures

Proper daily maintenance is important in a washroom. A simple, daily routine keeps the washroom fresh, clean and sanitary. Follow these steps to ensure a clean facility.



Step by Step Instructions

1. Flush toilets, then squirt **ORGANIC** under lip of bowl.
2. Replenish toilet tissue dispensers. The bottom sheet of the added supply should fold inside the top sheet of the existing supply so it will draw properly.
3. Replenish paper towels. Fold in properly. If roll type is used, roll must be inserted with feed from the bottom of the roll.
4. Replenish soap dispensers with **TRADITION** or **TRADITION PLUS** and ensure each dispenser is working properly. Wipe outside with **QUAT PLUS**, then wipe dry.
5. Replenish any other dispensers (toilet seat covers, sanitary napkins, etc.)
6. Hand pick litter and place in waste receptacles into service cart.
7. Empty waste receptacles into service cart bag. Place receptacles out of way for floor cleaning.
8. Wear rubber gloves. With a microfibre cloth and **QUAT PLUS** or **OXY-Q**, squeeze out excess solution, then wipe all horizontal surfaces above the floor, paying particular attention to tops of partitions, cubicle doors and glass shelves.
9. With a dedicated microfibre cloth and **QUAT PLUS** or **OXY-Q**, wipe the outside of each toilet bowl and both sides of each toilet seat. Leave seat damp and in the upright position.
10. With a microfibre cloth and **QUAT PLUS** or **OXY-Q**, wipe the outside of each urinal and polished metal. Wipe metal dry.



Step by Step Instructions Continued

11. With a microfibre cloth and **QUAT PLUS** or **OXY-Q**, wipe all outside and inside surfaces of each sink, taps, and pipes. Use **ORGANIC** on stains and taps. Wipe dry with paper towel.
12. With a squeegee or microfibre cloth and **AZURE**, clean all mirrors and mirror frames and stainless steel fixtures.
13. Using **QUAT PLUS** or **OXY-Q**, spot clean walls, light switches and partitions. Pay particular attention to splash marks near sinks.
14. Wear rubber gloves and use a toilet bowl brush to scrub inside bowl of each toilet. Be certain to include under lip. Flush toilet – leave seat up.
15. Wear rubber gloves and remove debris from urinals. Use bowl brush and **ORGANIC** to clean inside each urinal and flush.
16. When all urinals are cleaned, squirt small amount of **QUAT PLUS** or **OXY-Q** into each drain. Do not flush again.
17. Dust mop floor and pick up sweepings with dustpan and banister brush. See the **Floor Care Training Guide** for a more detailed explanation.
18. Damp mop or, if necessary, wash the floor using **QUAT PLUS**. Pay particular attention to corners and areas behind toilets. Remove all splash marks from baseboards, base of toilet bowls and legs of cubicle partitions. Use wet floor signs, until the floor is completely dry. See the **Floor Care Training Guide** for a more detailed explanation.
19. Replace waste receptacles and check total area to ensure everything is in order.



Other Tasks to Consider

Drain & Vent Cleaning

Periodically, it will be necessary to clean air vents. Use **EMERALD** for this task, then wipe dry.

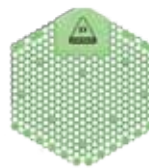
It may also be necessary to pour a small amount of **BIO-BAC II** into floor drains once weekly to prevent odours from emanating from traps.

It is best to establish a schedule for these tasks so they don't get forgotten (ex: weekly).



Odour Control

Washrooms can be a source of foul odours. Keep them under control with any of the following options:



3D SHIELD is a urinal screen with a unique post and lattice design that eliminates 99% of splashback. It offers over 30 days of odour control.



AIR MAX offers consistent and powerful odour control for a full 30 days, outperforming gels, wicks and aerosols.



ENVIRO PUCK deodorant blocks and contain water-activated bacteria that target odour causing stains and build-ups such as hard water scale, uric salt, and congealed solids.

Restroom Cleaning Chart



Product	Bath Tubs	Ceramic Tile	Chrome Fixtures	Copper-Brass	Countertops	Drain Opener	Floors, Walls, Tiles	Grout & Tile	Garbage Pails	Glass, Mirrors	Mildew	Odour	Plastic Surfaces	Plexiglass	Porcelain	Rust	Shower Stalls	Sinks	Hand Soap – Lotions	Hand Soap – Industrial	Soap Film Remover	Stainless Steel	Toilets	Urinals
AQUA SCRUB	<																							
BLU-LITE		<																						
BLU-LITE PLUS		<																						
HI-GENIC	<																							
NITRO						<																		
PRESTO																								
STRATE FLUSH																								
OXY-Q	<	<	<		<		<	<	<	<			<		<		<	<					<	<
PINOSAN	<				<		<	<	<	<			<		<		<	<					<	<
QUAT PLUS	<				<		<	<	<	<			<		<		<	<					<	<
VANGARD	<				<		<	<	<	<			<		<		<	<					<	<
AZURE		<			<		<	<		<			<										<	
EXCELSIOR		<			<		<	<		<			<										<	
ORGANIC	<	<	<				<	<		<			<										<	<
ORGANIC BOWL CLEANER																								
OXY D.S.T.	<				<		<						<										<	<
POLAR	<	<			<		<						<										<	<
ANTISEPTIC HAND SOAP																								
CORSAGE																								
POLYPOWER																								
TRADITION																								
TRADITION PLUS																								
COMPARE					<																			
NU-LIFE	<	<					<	<					<										<	
3D SHIELD																								
ENVIRO PUCK		<																						
MAGIC		<																						

IMPORTANT:
This quick selection chart attempts to give you a partial overview of products and their applications. Technical data subject to change without notice.



Use and wear protective equipment or clothing required by the employer. The use of protective gloves and safety glasses is highly recommended.



Refer to product label and SDS before use. For complete product information, please consult www.dustbane.ca.

Use this chart as a general guideline of which Dustbane products are safe to use on different restroom surfaces.

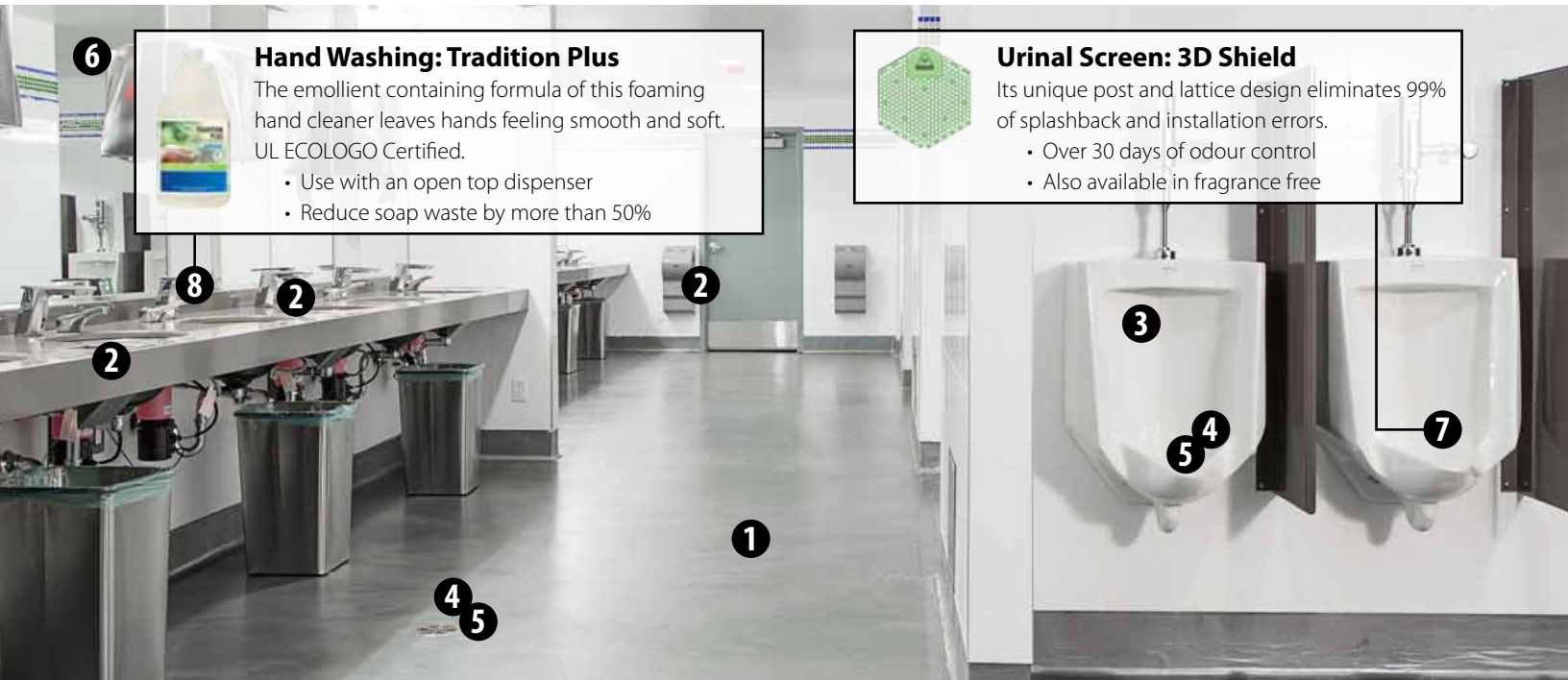


The Dustbane Way

Cleaning the Restrooms



Cleaning restrooms starts with a simple program. Ask us about a custom program that will meet your individual needs. Here's our baseline recommendation.



6 Hand Washing: Tradition Plus
 The emollient containing formula of this foaming hand cleaner leaves hands feeling smooth and soft. UL ECOLOGO Certified.

- Use with an open top dispenser
- Reduce soap waste by more than 50%

Urinal Screen: 3D Shield
 Its unique post and lattice design eliminates 99% of splashback and installation errors.

- Over 30 days of odour control
- Also available in fragrance free

1 Tile & Grout Cleaner: Blu-Lite Plus
 Humid and moist environments are breeding grounds for mold and mildew. Grout, being porous, absorbs the water below the surface and carries these contaminants below the surface, which can lead to discoloration and the appearance of being dirty.

- Dilute in cold water at a rate of 1:40.
- Available in 1 L & 4 L.

4 Drain Cleaner: Bio-Bac II
 Malodours in washrooms and shower stalls are far from appealing to patrons. Drains are one hiding place where germs can lurk. Bio-Bac II's enzyme based formula will eat away the odour causing bacteria. UL ECOLOGO Certified.

- Use concentrated.
- Available in 4 L.

2 Disinfectant Cleaner: Blu-Lite Plus
 Germs are spread incredibly easily especially in public areas. More patrons means more germs – and as these patrons head to the restroom to freshen up, they must be extra clean. The use of a disinfectant cleaner will ensure your surfaces are germ free.

- Dilute in cold water at a rate of 1:40.
- Available in 1 L & 4 L.

5 Drain Opener: Nitro
 Most restroom drain clogs result when dirt, skin flakes, and especially hair binds to soap scum on the walls of drain pipes. Over time, this gunk accumulates and reduces water flow and can lead to flooding. Nitro clears the toughest clogs quickly and safely.

- Use concentrated.
- Available in 1 L.

3 Bowl & Urinal Cleaner: Quick Fix
 Malodours in restrooms are frequently caused by urine stains – the main culprits – toilets and urinals. Quick Fix removes stubborn hard water stains, rust and mineral deposits for the deepest clean.

- Use concentrated.
- Available in 1 L.

6 Glass Cleaner: Azure
 All establishments must maintain cleanliness in order to attract and retain customers. As it is human nature to look at ourselves in the mirror, this surface must be kept spotless to preserve a clean appearance. UL ECOLOGO Certified.

- Dilute in cold water at a rate of 1:16.
- Available in 750 mL (RTU) & 4 L.

The Dustbane Way

Cleaning a Washroom



Cleaning a washroom starts with a simple program. Ask us about a custom program that will meet your individual needs. Here's our baseline recommendation.



3

Hand Washing: Tradition Plus

The emollient containing formula of this foaming hand cleaner leaves hands feeling smooth and soft. UL ECOLOGO Certified.

- Use with an open top dispenser.
- Reduce soap waste by more than 50%.



Urinal Screen: 3D Shield

Its unique post and lattice design eliminates 99% of splashback and installation errors.

- Over 30 days of odour control.
- Also available in fragrance free.

1



Foaming Cleaner/Disinfectant/Descaler/Deodorizer: Blu-Lite Plus

This surfactant-based cleaner and disinfectant generates a foam that clings to surfaces to give optimum contact time. An effective phosphate and A.P.E. free cleaner that provides a deep cleaning of bathroom surfaces such as toilets, sinks and urinals.

- Dilute in cold water at a rate of 1:40.
- Available in 1 L & 4 L.

3



Glass & Stainless Steel Cleaner: Azure

All establishments must maintain cleanliness in order to attract and retain customers. All washroom surfaces must be kept spotless to preserve a clean appearance. UL ECOLOGO Certified.

- Dilute in cold water at a rate of 1:16.
- Available in 750 mL (ready-to-use) & 4 L.

2



Cleaner, Degreaser and Disinfectant: Triple Action & Triple Action Multi

Triple Action cleans, degreases and disinfects in one easy step. Reduce your inventory while simplifying your purchasing decision and maintenance program with this 3-in-1 cleaning solution.

- Use wipes to clean faucets, soap dispensers, door handles, etc.
- To mop floors: add approximately 200 mL of Triple Action into a 3/4 full mop bucket.
- Available in wipes (120), 750 mL (ready-to-use), 5 L & 20 L.

4



Drain Cleaner: Bio-Bac II

Malodours in washrooms are not appealing to patrons. Drains are one hiding place where germs can lurk. Bio-Bac II's enzyme based formula will eat away the odour causing bacteria. UL ECOLOGO Certified.

- Use concentrated.
- Available in 4 L.

5



Odour Control: Air Max

Washrooms can be a source of malodours. The Air Max is designed to offer consistent and powerful odour control for a full 30 days, outperforming gels, wicks and aerosols.

- Available in mango, cotton blossom and cucumber melon.



Vision

To be a growth company focused on continuously improving the customer experience through our people, products, and processes while making a positive impact on society and the environment.



Customer Intimate

Meet customer expectations.



Execute

Deliver results.



Growth

Be a high growth company where staff also grow professionally.



Respectful & Inclusive

Show all stakeholders respect.
Communicate effectively and listen to learn from others.



Meaning

Positively impact people and the planet.



Dustbane Products Ltd.

25 Pickering Pl., Ottawa, ON K1G 5P4
www.dustbane.ca